



Joshua Olson
WAE Technologies Inc.

September 4, 2003

Dear Joshua;

I wanted to write and thank you for all of your efforts and support of our web site project. After trying for over 18 months to complete our site, we found your company through an internet search. After contacting several companies, we decided to proceed with your organization for a number of reasons.

The way that you systematically identified all of our needs was very much appreciated. We were also very impressed with your pricing structure and how there were no surprises at the end of the project. You made commitments with regard to the completion of the work, but unlike most of the developers we had dealt with, you actually met all of the deadlines set. I would strongly recommend your services to any company that would like to create a presence via the internet.

With over \$549,000.00 in sales in less than three months of production, I would definitely say it has been a success. Our clients, including over 250 financial institutions, have been very pleased at the ease of use and design of the web site. We anticipate the web site to generate over \$9,000,000.00 in retail sales a year!

Once again, it has been a pleasure working with you, and if you need a reference for any endeavors in the future, please feel free to have them give me a call.

Sincerely;
Mechanical Breakdown Assistance Corp.

Richard E. John, Jr.
President

